

Surveys were mailed to 434 students.

Please indicate your satisfaction with the availability of your academic advisor by choosing one response from the scale below.

	Very Dissatisfied	Dissatisfied	Satisfied	Very Satisfied	No Answer	Total
Freshman	5	14	57	24	1	101
Sophomore	2	6	26	24	0	58
Junior	1	0	3	8	1	13
Senior	2	1	1	4	0	8
Other	0	0	0	0	0	0
<b>Total</b>	10	21	87	60	2	180

- 1) Have you consulted your advisor for any other reason than scheduling, adding, or dropping a class?

	Yes	No	No Response	Total Response
Freshman	20	81	0	101
Sophomore	21	37	0	58
Junior	7	6	0	13
Senior	5	3	0	8
None	0	0	0	0
<b>TOTAL</b>	53	127	0	180

Question Comments:

Very helpful. Very helpful and answers all questions quickly and effectively. Consulted on possible retaking a class. My advisor is very helpful and easy to talk to. My advisor has been changed because I have decided on a major. I really don't know my new advisor very well. I tried to get an appointment with her for two weeks and left her messages to contact me and it took entirely too long. Mrs. Roberts is a great advisor who is always willing to help. He was very helpful. She was very helpful. I requested information on an associate degree and transferring. My advisor is always willing to help me.. Very Helpful. Make-up quizzes and inquiry on grades and progress. He is always there to offer assistance when needed. I have consulted my advisor on many different occasions dealing with my credits transferring and certain classes for my major. I know she would be there if I wanted her to. Mrs. Roberts is a great advisor, she is always there and willing to help me. I have went to advisors for help on projects outside of class. Mrs. Eliades gives great advise dealing with school and out of school situations. I just feel that Wolfe did not fulfill his place as an advisor due to his way of not being concerned. He really was no help, he just read from a book. Dr. Wolfe was never there to help me. It is pointless to put notes on or under the door because he does not return calls. I can hardly reach her. When I call her she hasn't called me back. She never gives me any real advice but agrees with everything I say. My advisor really don't know what I should take. She wasn't available when I was, so it made it hard to talk to her. Whenever she was available, she was always rushed for time. About future scheduling in Columbia. I know that she would be there if I needed her to.

2) Has your advisor contacted you for any other reason than scheduling, adding, or dropping a class?

	Yes	No	No Response	Total Response
Freshman	7	95	0	102
Sophomore	10	47	0	57
Junior	5	8	0	13
Senior	1	7	0	8
None	0	0	0	0
<b>Total</b>	23	157	0	180

Question Comments:

Mrs. Evans had asked about how I was doing in my classes. I think my advisor should be available to the students more. He cares about his students. He never contacted me unless I went to him first. Didn't contact me for scheduling. I had to go to find him. My advisor is also my teacher and she helps me with a lot of things. In conversation and class, concerned that we continue our education. She keeps us very up to date with changes in course requirements. Professor Bohonak is very helpful and will go out of her way to help you if you need it. To tell me my advisor was changed. To talk about outside projects. He doesn't take much time out of his day. About progress in other classes.

3) What suggestions do you have that would improve you educational experience at USC Lancaster?

Question Comments:

Upgrade the computer labs and ASC labs. More advisors so they could take longer with students. A military liaison for handling VA claims and other questions. More classes available. I think that each advisor should have all their student's e-mail address or address to contact them for any reason. None, this is a great school. Make getting the classes you need easier. My advisor is never around or available. Offer more classes so they will not full up as fast. The advisor and the officers did not tell me to sign up my courses by my own computer. So some courses were cancelled because of being full. That teachers become more available. Not to have Friday classes next fall. Maybe to have meetings in the middle of each semester with your advisor to evaluate your progress at this point. I can't find him to schedule classes. None, you are doing a fine job. No school on Friday. Exam finals interfere with my work, I work from 1:30 to 6:00, that is why I arranged my classes to be in the morning, I work in the Gregory Health and Wellness Center. Have sciences with labs in the mornings. Offer some of the beginning courses in the spring semester. I really don't have any problems with USCL. None at this moment. Everything is fine to me. More parking areas. Ask all professors to let students out of class in time to make it to another class. Offer MGMT 350. I have no suggestions because compared to the last college I attended the staff and faculty at USC Lancaster is very friendly and helpful. They really enjoy there jobs. Have required field trips and have on hands experience training for your field of training. Make library resources available online from other computers not in the library. Try to get teachers who want to teach, ones who are excited about helping students learn. Everything is good, nothing needs to be changed. So far, my experience has been ok. Non really great place to start a college education. Don't cancel a class because there are only four students. Those students need that class and have paid their money just like everyone else. Classes you need are at the same time. Conflict and time is a large problem.

### Questions 3 comments cont'd

Have more test. I think that we should be able to see fall, spring and summer schedules at the same time so that we will know when certain classes are offered and make sure that we get in those classes. Didn't contact me for scheduling. I had to go find him. By teachers being present to class. Classes offered more than once a semester. The only problem that I had this academic semester was with parking. It was impossible to find a parking space when USCL hosted the Springs Convention. After not finding a parking space I decided to park wherever I could but undoubtedly I parked wrong, for I received a parking ticket. If we pay for a parking permit should there not be a suitable place for students to park. My educational experiences at USC Lancaster would be improved if there was a way that I could not work to try to have money. I am not failing but I could be doing a whole lot better. My job is from M-F I could use everyday of the week to truly focus on school work. I really need help on this situation. Whenever I go by to speak with my advisor he is sitting in his office staring at the wall and acts as if I've interrupted something very important by coming in. This is the very reason I put off seeing him until I absolutely have to. Actually none, I am just very thankful for the BAIS program because I drove every day back in the summer to complete my 15 hours off campus. It just about killed me. I think the school is very well put together. Everyone is very helpful and pleasant to work with. More teachers would offer study guides at the beginning of each semester for each chapter to be covered. More student activities. Just leave USCL the way it is. Better computer labs. Better security. The only advice I have is to increase class interaction. Many of my classes I don't know anyone and no one knows me. It's hard on me because I'm not from here. We could have more group work and involved teachers. Post what types of scholarships are available for students and the requirements. I would like to see them add more courses so that students have a variety of classes that are related to their career choices. Nothing, I am satisfied of what's going on campus. More class offerings, more evening classes, to become a 4 year institution, more programs for people who want to go to school, but can't afford it. A better understanding of course descriptions and knowing when classes will be available, what term. We need a complete list of acceptable electives for a degree. I love school. It is fast moving but I will adjust. Wider variety of classes. Faster Computers. More Teachers. Have the advisors know what they are talking about. If teachers were more available to help students with school studies. In my opinion, Dr. Wolfe doesn't have the time to advise. He spends too much time in Lori Robison's office. Scholarship information, sports. Advisors should be required to meet with students more often. The educational experience for me has been wonderful. Don't assign so many students to one advisor. It's aggravating having to wait an hour to talk to him. Everything is great. Have shorter classes. Leaving students with the same advisor even if they change majors. I think the advisor and advisee should have each other's e-mail address in case they cannot meet at school. I think at this point I am pretty well satisfied. I have none because I am graduating but I was pleased while here. More Business oriented classes.

### Other Comments:

Presently I had to petition to transfer to USC Columbia, my advisor offered no help other than "Go to the administrative office." I went to a teacher of mine (John Catalano), he went out of his way to help me although he is not my advisor. Not only did he give me advice, he called the Columbia Campus for me and wrote a letter to adjoin my petition letter. Mr. Catalano cannot advise every model of the ideal advisor. Mr. Catalano is the only person who helped me to continue my education in the USC system. The parking situation at USCL is ridiculous. The parking passes are pointless. You ask that I pay ten dollars for something that I get no benefits

### **Other comments cont'd**

from. At some times during the day there isn't a parking spot available, yet I am penalized for parking on the grass. Also, I am provided no protection for my automobile from damage and theft while parked on your property. It seems all I get from the ten dollars is an unattractive tag hanging from my mirror. I would not mind paying if I were to receive any benefits from the parking pass, especially protection from theft and vandalism. With the current system you should be giving the passes away for free. Charging any more than the printing costs is robbery of your students. As I stated in the last comment, I am not failing but seems as when I get off work I am so tired. So tired that I don't even have the energy to do homework or study. I do work on campus. Is there any way that Student assistants could only work 10 hrs a week. I mean could someone on high make that mandatory. If not, is there someone on campus that could help students schedule out their week? Please help. I think that when USCL agrees to hold meetings for companies they should be on Friday's. All my classes are in Bradley and I should not have to walk all the way from the other side of Hubbard Hall to go to classes because the parking lot is full. I paid for a parking sticker and I do not like parking that far away. Try to keep Friday's off. It is easier to work and attend college that way. Even though we got out of class early, he would not take to you until his office hours started. I love it at USC Lancaster. Good school. Great place to start college experience. The parking is terrible. You need to have someone watch the cars if you charge \$10 for a parking pass. Several times I have come out to find my car toilet papered. It was friendly but you shouldn't allow this to occur. At York Tech the security guards will stop people who are tampering with the cars. They will also find the owner to make sure there is no damage done to their car. We have wonderful teachers, I like all of mine. My advisor noticed that I did not register for a class that is only offered in the spring. I plan on graduating in December of 2001. Knowing this she brought it to my attention. I would like for the school to have a designated smoking area. I do not like walking outside front of one of the buildings and have to hold my breath because of the smoking, and this also applies to walking down the sidewalk to other buildings. With Tracey Taylor working in student activities things do not seem to go right. Thanks for changing my advisor. I felt Dr. Wolfe didn't have my best interest in mind. Mrs. Bohonak helped me a lot more than Dr. Wolfe. I've had another advisor who suggested I take classes and found out later I didn't even need the classes. It was a total waste of my time. I felt like all they wanted was my money.